



Press Release

Clifton Water District 510 34 Road Clifton, CO 81520 (970) 434-7328

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Innovative Partnership Between Two Clifton Utilities Aims to Enhance Service

The Clifton Water District and the Clifton Sanitation District #2 have a long history of cooperation and working together for the benefit of their customers. In an effort to improve efficiency and improve service to our customers, the Clifton Water District and the Clifton Sanitation District #2 announce a resourceful agreement to combine billing services. Customers of both utilities have frequently requested combined bills and the option to pay for water and sanitation at one location. With this recent agreement customers will now receive a single bill from the Clifton Water District. Sanitation payments will be received by the Clifton Water District and transmitted directly to the Clifton Sanitation District #2.

Dale Tooker, Manager of the Clifton Water District, *"This is a perfect example of two government agencies identifying duplicate services and working together to combine billing to directly benefit the customers of each organization"*. The innovative approach to combine the billing, directly benefits 4,000 shared customers, and also improves the overall efficiency of the billing of over 10,000 Clifton Water District customers. The idea of combining billing for water and sewer is not new to the Clifton Water District, for years the Clifton Water District has successfully provided billing for over 500 customers of Clifton Sanitation District #1. *"Since both utilities service virtually the same customer base it only makes sense to combine billing efforts"*. *"Combined billing will allow the Clifton Sanitation District #2 to be operationally efficient, reduce duplication and costs, and provide enhanced customer service with convenient bill pay options"*, Brian Woods, Manager, Clifton Sanitation District #2.

The 4,000 shared customers of the two Districts will receive their first combined bill in August this year. The August bill will represent sewer charges calculated from July 1, 2006 to the billing date in August when customers are normally billed for water. Water rates will continue to be calculated from the service period meter readings, and sanitation charges will be based on the current flat rate of \$12 per service period.



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To ease the transition, sanitation charges will be pro-rated by the number of days from July 1, 2006 to the August billing date. During the billing transition August bills will reflect slightly higher sanitation charges since charges will be for a service period greater than one (1) month. After the August bill, all customers will be charged the current flat rate of \$12 per service period in addition to the water rates that are calculated by meter readings during the service period.

Customers will continue to receive a clearly defined bill that will identify water and sanitation charges separately, allowing customers to easily identify charges assessed for each utility.

This new agreement will provide a “One-Stop” bill pay for the shared customers and a number of payment options. The Clifton Water District offers these convenient payment methods:

- Automatic Monthly Payments from Checking or Savings Account
- Pay by phone with a Check, Credit Card or Debit Card
- Pay in person with cash, check, credit/debit card or money order
- Convenient Drive-up
- Drop boxes at the Water District office, Clifton City Market, and Safeway at 29 Road.

The Clifton Water District was formed in 1951 with one employee serving 351 active taps and produced 95,000 gallons of water per day. Today the District has 25 employees and serves 10,000 active taps producing over 8 million gallons of water per day and with a steady population growth rate of 3% annually. The District recently embarked on a \$7,000,000 multi-phase capital construction project. The construction projects will increase District’s water treatment capacity to 16 million gallons per day. The District’s treatment process continues to use a multi-barrier approach using advanced membrane technology. Since 1997, the District has used membrane technology (Reverse Osmosis and Nanofiltration) in addition to our conventional treatment process. The District has over 150 miles of pipeline, three (3) pumping stations and 9 Million Gallons of finished water storage.

This partnership will only serve to strengthen our ability to grow and improve the outstanding service that Clifton customers have come to expect.