

Welcome Bob Burger to the Board of Directors

Bob Burger is the newest member of the Clifton Water District Board of Directors.



He joined the Board in the summer of 2007 and is serving as Secretary of the Board as well as a member of the Personnel Committee and Policy/Standards Committee.

Having family roots in the Valley since 1942, Bob, his wife Carolyn and two daughters, moved from Denver in 1982 and chose the Fruitvale area as their new home. Bob and his wife enjoy spending time with their daughters, playing golf, sightseeing and enjoying the outdoors.

Bob is dedicated to serving his community. He joins the Board with 32 years experience in banking and has been actively involved in a number of organizations including: Mesa County Crime Stoppers, Western Colorado Boy Scouts of America, Kiwanis Club of Grand Junction, Grand Junction Area Chamber of Commerce. With his professional experiences and a Bachelor of Science in Business Management, Bob comes to the Board



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with a plethora of knowledge in Accounting, Finance and Real Estate. In addition to his professional accomplishments, Bob is a Veteran of the United States Coast Guard. He is currently employed as the Business Manager of Hilltop Community Resources Life Adjustment Program.

Bob comments "I look forward to using my business expertise in helping the District meet the present and future water needs of its customers".

Although 2008 looks to be favorable for water supply due to abundant precipitation over the winter, drought years will certainly be in our future again. Water conservation continues to be important both indoors and out.

Water conservation is using water efficiently and avoiding waste. It not only helps to preserve our water resources but conservation measures help save YOU money!



You can find great water conservation ideas, information and links to other resources at www.thedripwebsite.com



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Board Members:

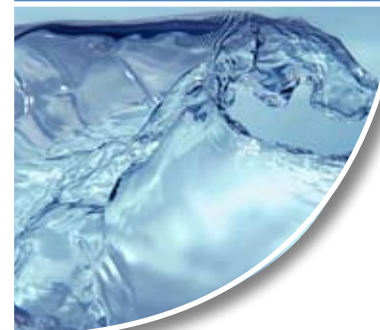
John L. Ballagh
- Chairman

Doralyn Genova
- Vice Chairman

Paul A. Teal
- Treasurer

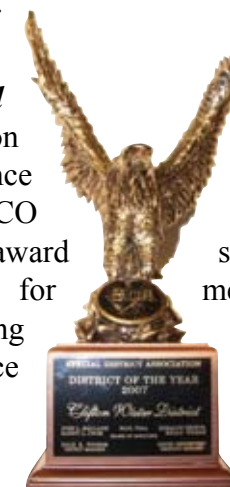
Robert Burger
- Secretary

Brian Woods
- Assistant Secretary



SDA Special District Association of Colorado's 2007 District of the Year

The Clifton Water District staff was honored to receive the **2007 District of the Year Award** at the Special District Association of Colorado's Annual Conference held in Steamboat Springs, CO in September of 2007. This award was presented to the District for demonstrating outstanding leadership, dedication and service to its residents and constituents.



The District was selected by a review panel of Special District Association (SDA) staff who tracked the activities of special districts in Colorado through statewide news clippings, staff and board member contact with the districts, and feedback from colleagues and citizens. With this information the review panel identified districts that demonstrate high quality public service and governmental efficiency. The Special District Association's "District of the Year" must show a record of consistently outstanding performance and service, positive image, meaningful involvement in the community and, frequently, a crowning accomplishment during the past year.

"As we reviewed the districts throughout the state this year, we believe that the Clifton Water District stands out in every way, and is highly deserving of this coveted award."

*Evan Goulding, Executive Director
Special District Association of Colorado*

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Recent District Awards

The Special District Association of Colorado was formed in 1975 and currently serves over 1,000 special districts that have been formed in rural unincorporated areas to provide municipal-type services such as water, sanitation, fire protection, emergency medical services, drainage, and parks and recreation services. The SDA exists to help special districts serve the public in the most efficient and economical manner possible by offering professional services such as education, lobbying, legislative input, research, and administrative support which may not be attainable by the districts on their own.

The Clifton Water District is honored to receive the *SDA's District of the Year Award* and will continue our pursuit to provide superior drinking water and fiscal responsibility to our constituents and to demonstrate high quality public service.



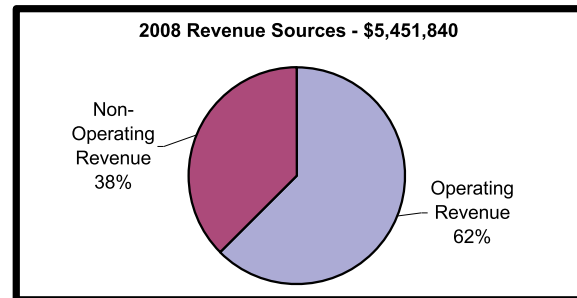
Partnership for Safe Water - Directors Award Phase III

The Clifton Water District has been recognized for achievement in water treatment with the Directors Award, Phase III Level, from the Partnership for Safe Water. The Directors Award distinguishes the District among an elite group of the top 1% of water treatment plants nationally

2008 Budget at a Glance

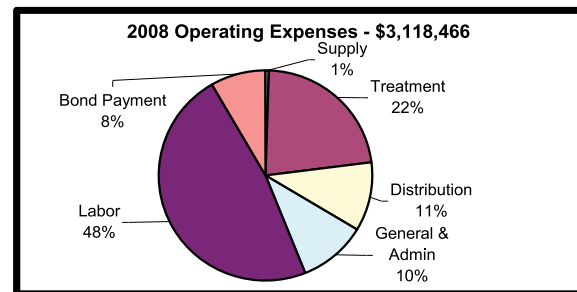
2008 Revenue Sources

Operating Revenue	\$3,403,000
Non-Operating Revenue	\$2,048,840
2008 Total Revenue Sources	\$5,451,840



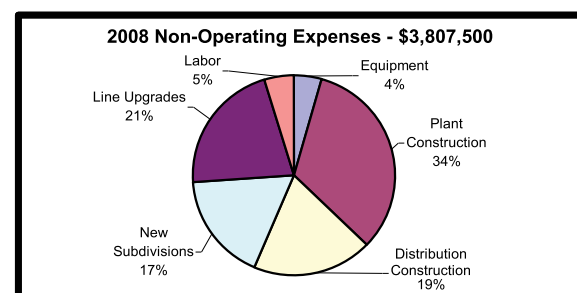
2008 Operating Expenses

Supply	\$21,408
Treatment	\$693,873
Transmission & Distribution	\$336,448
General & Administrative	\$316,441
Labor	\$1,488,454
Bond Payment	\$261,842
2008 Total Operating Expense	\$3,118,466



2008 Non-Operating Expenses

Equipment	\$169,500
Plant Construction	\$1,250,000
Distribution Construction	\$730,000
New Subdivision	\$665,000
Line Upgrades	\$805,000
Labor	\$184,638
2008 Total Non Operating Expense	\$3,807,500



Continued from page 1

that are dedicated to improving water treatment facility performance.

The District has been a member of the Partnership for Safe Water since the program's inception in 1995. The District has successfully maintained a Phase II level of participation and in 2007 completed a comprehensive self-assessment process to achieve the Phase III level of participation.

Achievement to the Phase III level was particularly difficult given the District's challenging raw water source, the Colorado River.

The District's raw water source, although challenging, positioned the Water District to be more closely scrutinized by the Performance Evaluation Assessment Committee (PEAC) during review of the District's self assessment. The PEAC Committee was extremely impressed with the design of our Water Treatment Facility and recognized the highly technical level of operational controls the District has integrated into our treatment process.

Who is the Partnership for Safe Water and the American Water Works Association (AWWA)?

The Partnership for Safe Water is an organization that was formed by the US Environmental Protection Association (EPA) and the American Water Works Association (AWWA), in response to significant drinking water issues associated with the cities of Milwaukee, New York City and Washington DC. The Partnership program was developed to bring regulators and utilities together to quickly identify resolutions to microbiological health concerns with drinking water.

American Water Works Association (AWWA), founded in the 1800's, is an international non-profit educational society and authoritative resource for safe water, providing knowledge, information, and advocacy to improve water quality and supply.

Continuing the Pursuit

The District plans to continue its pursuit of water treatment perfection by achieving the Phase II 5 Year Directors Award and entering into Phase IV of the program which involves additional onsite assessment of our facility by



water treatment professionals from different parts of the country. Phase IV assessment, while valuable to the District, is even more valuable to the Partnership for Safe Water in their ability to collect and monitor data from treatment processes of a successful Phase III facility, such as ours.

APWA American Public Works Association Colorado Chapter Public Works Project of the Year Award for Water Treatment and Distribution in a Medium Sized Community.

This Public Works Project of the Year designation was awarded for the District's construction and completion of the Charles A. Strain Water Treatment Plant Pretreatment Facility. This project was completed \$200,000 under budget and utilizes the latest technologies and demonstrates the District's commitment to providing the best value and service to its customers.



Bill Paying With A Click

According to various research firms the trend for paying bills via the Internet is not only gaining popularity, it's becoming mainstream, with approximately half of US households utilizing online banking and bill pay. Of the 12,000 Clifton Water District customers, approximately 17% utilize one of the convenient bill paying methods available either through the District or through Internet services. The advantages of these services, to both the consumer and service provider, are easily identified.

Frequently Asked Questions

1. Why didn't my online payment get credited to my account?

Answer: Account numbers changed with the implementation of new billing software in 2006.

Some payments continue to arrive without sufficient information for us to identify the customer's account. Please take a moment to confirm that your current account number is on your bill pay account so your payment can be properly credited.

2. Why wasn't my online payment immediately credited to my account?

Answer: Funds are not transferred electronically to the District. ALL online bill paying services send us a paper check on your behalf. Please allow adequate time for the payment to be mailed to us so you can avoid late fees or a discontinuation of service

3. Can I have my electronic payment automatically scheduled?

Answer: Many of our customers use the District's Electronic Payment Program which allows your bank to automatically deduct your monthly bill from your checking or savings account. With this program it is important for you to verify the amount being deducted from your account each month, particularly with a fluctuating bill such as for water.

Whether you pay on-line, by phone, mail in or drop off your payments, it is important that you provide your account number either on your payment stub or to your online payment provider. This single simple step insures that your payment is correctly applied to your account.

Accepted forms of payment

- **Pay by Phone** with Debit/Credit Card (Master Card or Visa)
- **Electronic Funds Withdrawal** from customer specified account
- **Pay in Person at District Office/Drive Thru** with Check, Money Order, Cash, Debit/Credit Card
- **Drop Box Payments** with Check, Money Orders, Debit/Credit Card Payment (Complete information on the back of your payment stub for Debit/Credit Card payments)

Drop Box Locations:

City Market in Clifton –
Safeway at 29 & F Road –
Clifton Water District Office at 510 34 Road.